ServiceObjects
INSIGHT ON DEMAND

DOTS AV - All Datacenters - Availability Summary Report

Total Monitor Count: 9

99.99%	15 Mins 4 Secs	11
Availability	Total Outage Duration	Number of Outages

Monitor Availability Summary

|	
Total Downtime	0.01% OR 15 Mins 4 Secs
Total Uptime	99.99% OR 278 days 23 Hrs 45 Mins
MTTR	1 Mins 22 Secs
MTBF	25 days 8 Hrs 42 Mins

Monitor Suspended Summary

Total Suspended Time	0 Mins 0 Secs
Total Suspended Time Percentage	0%
Total Scheduled Maintenance	0 Mins 0 Secs
Total Scheduled Maintenance Percentage	0%

Availability Percentage Trend

Available Unavailable Maintenance
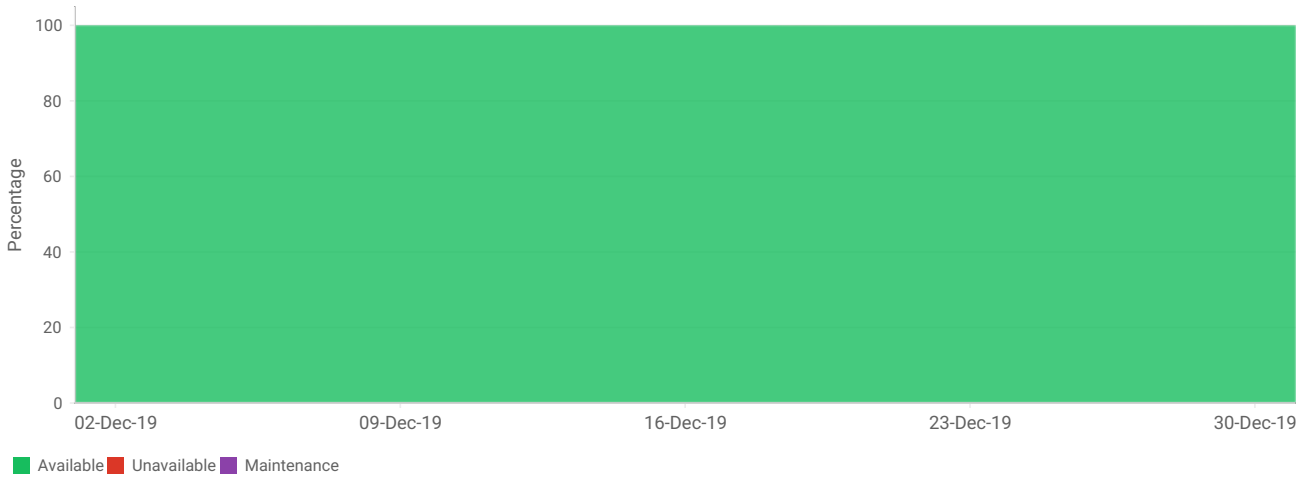
Downtime Report
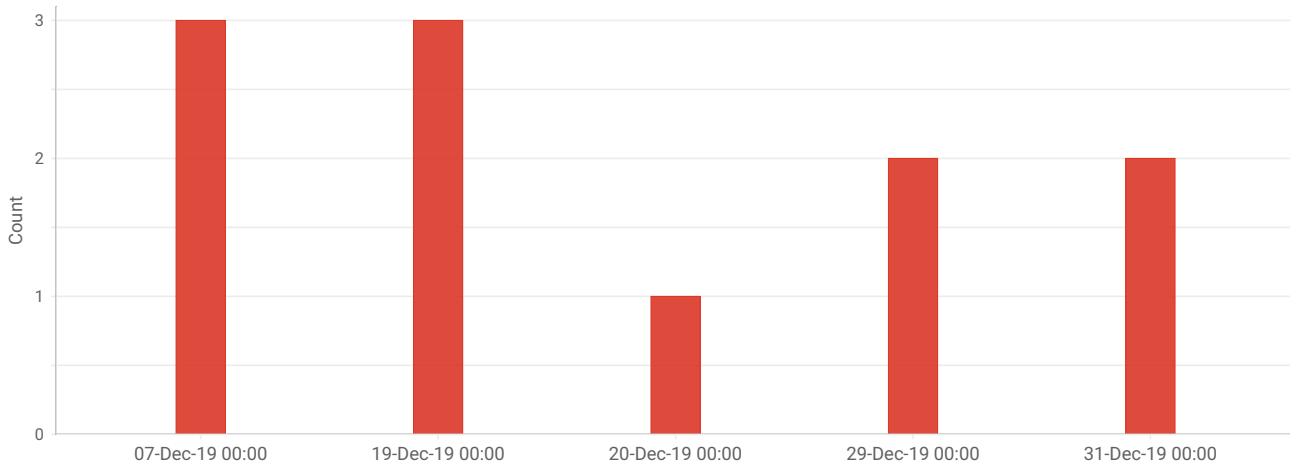
Overall Outage Details

Monitor Name	From Time	To Time	Duration
DOTS Backup AV1	Dec 19, 2019 12:44:58 PM	Dec 19, 2019 12:46:37 PM	1 Mins 39 Secs
DOTS Backup AV2	Dec 19, 2019 12:44:50 PM	Dec 19, 2019 12:46:30 PM	1 Mins 39 Secs
DOTS Backup AV3	Dec 19, 2019 12:45:19 PM	Dec 19, 2019 12:46:56 PM	1 Mins 37 Secs
DOTS Live AV1	Dec 31, 2019 11:40:57 PM	Dec 31, 2019 11:42:20 PM	1 Mins 23 Secs
	Dec 7, 2019 6:08:22 AM	Dec 7, 2019 6:10:03 AM	1 Mins 41 Secs
DOTS Live AV2	Dec 29, 2019 11:25:19 AM	Dec 29, 2019 11:26:04 AM	0 Mins 45 Secs
	Dec 7, 2019 6:08:29 AM	Dec 7, 2019 6:10:09 AM	1 Mins 40 Secs
DOTS Live AV3	Dec 31, 2019 11:41:04 PM	Dec 31, 2019 11:42:20 PM	1 Mins 16 Secs
	Dec 29, 2019 11:24:28 AM	Dec 29, 2019 11:26:09 AM	1 Mins 41 Secs
	Dec 20, 2019 5:24:09 PM	Dec 20, 2019 5:25:00 PM	0 Mins 51 Secs
	Dec 7, 2019 6:09:14 AM	Dec 7, 2019 6:10:01 AM	0 Mins 47 Secs

Monitor-wise Outage Details

Monitor Name	Down Duration	Maintenance Duration	Availability (%)	Downtimes
DOTS Backup AV1	1 Mins 39 Secs	0 Mins 0 Secs	99.99	1
DOTS Backup AV2	1 Mins 39 Secs	0 Mins 0 Secs	99.99	1
DOTS Backup AV3	1 Mins 37 Secs	0 Mins 0 Secs	99.99	1
DOTS ECDC AV1	0 Mins 0 Secs	0 Mins 0 Secs	100	0
DOTS ECDC AV2	0 Mins 0 Secs	0 Mins 0 Secs	100	0
DOTS ECDC AV3	0 Mins 0 Secs	0 Mins 0 Secs	100	0
DOTS Live AV1	3 Mins 5 Secs	0 Mins 0 Secs	99.99	2
DOTS Live AV2	2 Mins 25 Secs	0 Mins 0 Secs	99.99	2
DOTS Live AV3	4 Mins 37 Secs	0 Mins 0 Secs	99.99	4

Mean Time To Repair (MTTR)	Mean Time Between Failures (MTBF)
The average time to repair a device or a system back to acceptable operating conditions. The term can also mean, the time spent to restore a machine to operating condition after failure. **This must be as low as possible.**	The average time that a device or a system worked without failure. The term can also mean the length of time a user may reasonably expect a device or system to work before an incapacitating fault occurs. **This must be as high as possible.**

This Availability Summary Report for Group**DOTS AV - All Datacenters** was created for the time **December 1, 2019 12:00 AM PST8PDT** to **January 1, 2020 12:00 AM PST8PDT** on January 1, 2020 5:00 AM PST8PDT.