

DOTS AV - All Datacenters - Availability Summary Report

Total Monitor Count: 9

99.99%

Availability

5 Mins 16 Secs

Total Outage Duration

3

Number of Outages

Monitor Availability Summary

Total Downtime	0.01% OR 5 Mins 16 Secs
Total Uptime	99.99% OR 278 days 23 Hrs 55 Mins
MTTR	1 Mins 45 Secs
MTBF	92 days 23 Hrs 58 Mins

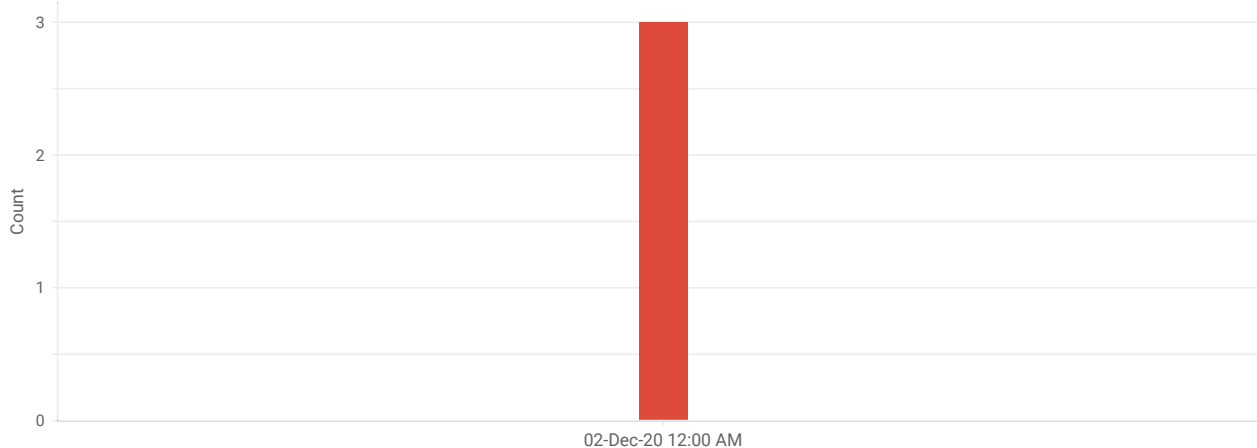
Monitor Suspended Summary

Total Suspended Time	0 Mins 0 Secs
Total Suspended Time Percentage	0%
Total Scheduled Maintenance	0 Mins 0 Secs
Total Scheduled Maintenance Percentage	0%

Availability Percentage Trend



Downtime Report



Overall Outage Details

Monitor Name	Status	From Time	To Time	Duration
DOTS Backup AV1	↓	Dec 2, 2020 6:22:37 PM	Dec 2, 2020 6:24:21 PM	1 Mins 44 Secs
DOTS Backup AV2	↓	Dec 2, 2020 6:22:13 PM	Dec 2, 2020 6:23:58 PM	1 Mins 44 Secs
DOTS Backup AV3	↓	Dec 2, 2020 6:22:31 PM	Dec 2, 2020 6:24:18 PM	1 Mins 47 Secs

## Monitor-wise Outage Details

Monitor Name	Down Duration	Maintenance Duration	Availability (%)	Downtimes
DOTS Backup AV1	1 Mins 44 Secs	0 Mins 0 Secs	99.99	1
DOTS Backup AV2	1 Mins 44 Secs	0 Mins 0 Secs	99.99	1
DOTS Backup AV3	1 Mins 47 Secs	0 Mins 0 Secs	99.99	1
DOTS ECDC AV1	0 Mins 0 Secs	0 Mins 0 Secs	100	0
DOTS ECDC AV2	0 Mins 0 Secs	0 Mins 0 Secs	100	0
DOTS ECDC AV3	0 Mins 0 Secs	0 Mins 0 Secs	100	0
DOTS Live AV1	0 Mins 0 Secs	0 Mins 0 Secs	100	0
DOTS Live AV2	0 Mins 0 Secs	0 Mins 0 Secs	100	0
DOTS Live AV3	0 Mins 0 Secs	0 Mins 0 Secs	100	0

### Mean Time To Repair (MTTR)

The average time to repair a device or a system back to acceptable operating conditions. The term can also mean, the time spent to restore a machine to operating condition after failure. **This must be as low as possible.**

### Mean Time Between Failures (MTBF)

The average time that a device or a system worked without failure. The term can also mean the length of time a user may reasonably expect a device or system to work before an incapacitating fault occurs. **This must be as high as possible.**

Availability Summary Report created for Group **DOTS AV - All Datacenters** on January 1, 2021 5:00 AM PST8PDT for the time period: **December 1, 2020 12:00 AM PST8PDT to January 1, 2021 12:00 AM PST8PDT** .