ServiceObjects
INSIGHT ON DEMAND

DOTS AV - All Datacenters - Availability Summary Report

100%	7 Mins 27 Secs	3
Availability	Total Outage Duration	Number of Outages

Monitor Availability Summary

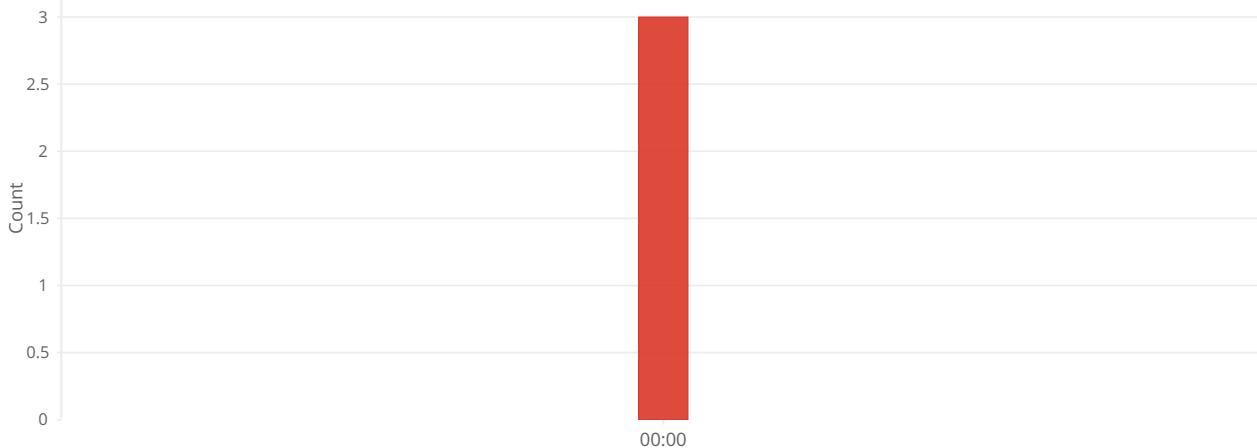|	
Total Downtime	0% (OR) 7 Mins 27 Secs
Total Uptime	100% (OR) 278 days 23 Hrs 53 Mins
MTTR	2 Mins 29 Secs
MTBF	92 days 23 Hrs 57 Mins

Monitor Suspended Summary

Total Suspended Time	19 Hrs 23 Mins
Total Suspended Time Percentage	0.29%
Total Scheduled Maintenance	0 Mins 0 Secs
Total Scheduled Maintenance Percentage	0%

Availability Percentage Trend

Legend: ■ Available ■ Unavailable ■ Maintenance

Downtime Report

Overall Outage Details

Monitor Name	From Time	To Time	Duration
DOTS Backup AV1	Jan 5, 2017 1:45:44 AM	Jan 5, 2017 1:47:53 AM	2 Mins 9 Secs
DOTS Backup AV2	Jan 5, 2017 1:45:10 AM	Jan 5, 2017 1:47:16 AM	2 Mins 5 Secs
DOTS Backup AV3	Jan 5, 2017 1:44:47 AM	Jan 5, 2017 1:48:00 AM	3 Mins 13 Secs

Monitor-wise Outage Details

Monitor Name	Down Duration	Maintenance Duration	Availability (%)	Downtimes
DOTS Backup AV1	2 Mins 9 Secs	0 Mins 0 Secs	100	1
DOTS Backup AV2	2 Mins 5 Secs	0 Mins 0 Secs	100	1
DOTS Backup AV3	3 Mins 13 Secs	0 Mins 0 Secs	99.99	1
DOTS ECDC AV1	0 Mins 0 Secs	0 Mins 0 Secs	100	0
DOTS ECDC AV2	0 Mins 0 Secs	0 Mins 0 Secs	100	0
DOTS ECDC AV3	0 Mins 0 Secs	0 Mins 0 Secs	100	0
DOTS Live AV1	0 Mins 0 Secs	0 Mins 0 Secs	100	0
DOTS Live AV2	0 Mins 0 Secs	0 Mins 0 Secs	100	0
DOTS Live AV3	0 Mins 0 Secs	0 Mins 0 Secs	100	0

Mean Time To Repair (MTTR)	Mean Time Between Failures (MTBF)
The average time to repair a device or a system back to acceptable operating conditions. The term can also mean, the time spent to restore a machine to operating condition after failure. **This must be as low as possible.**	The average time that a device or a system worked without failure. The term can also mean the length of time a user may reasonably expect a device or system to work before an incapacitating fault occurs. **This must be as high as possible.**

This Availability Summary Report for group**DOTS AV - All Datacenters** was created for the time **January 1, 2017 12:00 AM PST** to **February 1, 2017 12:00 AM PST** on February 1, 2017 5:00 AM PST