

DOTS AV - All Datacenters - Availability Summary Report

Total Monitor Count: 9

99.77%

Availability

15 Hrs 12 Mins

Total Outage Duration

19

Number of Outages

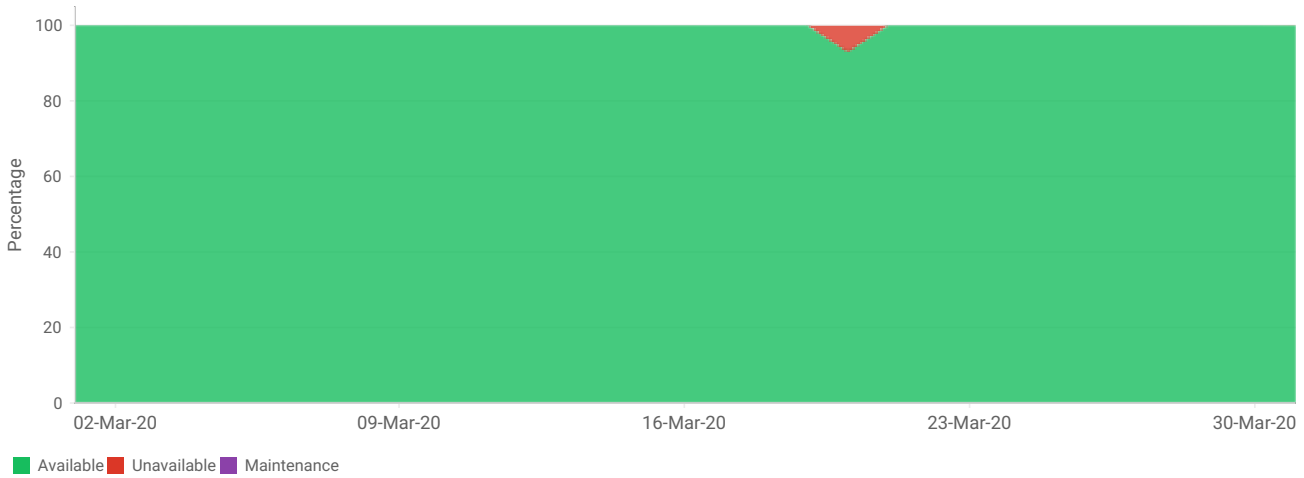
Monitor Availability Summary

Total Downtime	0.23% OR 15 Hrs 12 Mins
Total Uptime	99.77% OR 277 days 23 Hrs 48 Mins
MTTR	47 Mins 59 Secs
MTBF	14 days 15 Hrs 9 Mins

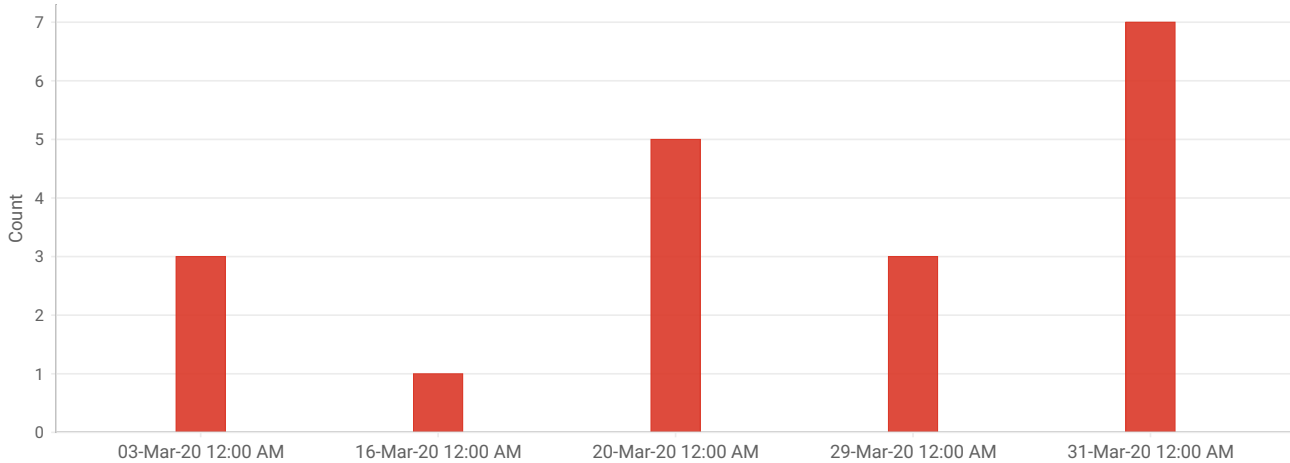
Monitor Suspended Summary

Total Suspended Time	2 Hrs 58 Mins
Total Suspended Time Percentage	0.04%
Total Scheduled Maintenance	0 Mins 0 Secs
Total Scheduled Maintenance Percentage	0%

Availability Percentage Trend



Downtime Report



Overall Outage Details

Monitor Name	Status	From Time	To Time	Duration
DOTS Backup AV1		Mar 29, 2020 4:02:39 AM	Mar 29, 2020 4:04:32 AM	1 Mins 53 Secs
DOTS Backup AV2		Mar 29, 2020 4:02:49 AM	Mar 29, 2020 4:04:32 AM	1 Mins 42 Secs
DOTS Backup AV3		Mar 31, 2020 10:15:53 AM	Mar 31, 2020 10:17:30 AM	1 Mins 36 Secs
		Mar 29, 2020 4:03:03 AM	Mar 29, 2020 4:04:33 AM	1 Mins 30 Secs
DOTS ECDC AV1		Mar 31, 2020 3:32:48 PM	Mar 31, 2020 3:34:04 PM	1 Mins 16 Secs
		Mar 31, 2020 3:27:46 PM	Mar 31, 2020 3:29:37 PM	1 Mins 50 Secs
		Mar 31, 2020 3:18:08 PM	Mar 31, 2020 3:20:00 PM	1 Mins 51 Secs
		Mar 31, 2020 3:06:35 PM	Mar 31, 2020 3:07:38 PM	1 Mins 2 Secs
DOTS ECDC AV3		Mar 31, 2020 3:32:31 PM	Mar 31, 2020 3:33:33 PM	1 Mins 2 Secs
		Mar 31, 2020 3:27:27 PM	Mar 31, 2020 3:28:14 PM	0 Mins 46 Secs
DOTS Live AV1		Mar 20, 2020 4:11:17 PM	Mar 20, 2020 4:18:40 PM	7 Mins 23 Secs
		Mar 20, 2020 2:30:17 AM	Mar 20, 2020 2:32:00 AM	1 Mins 43 Secs
		Mar 3, 2020 10:56:25 AM	Mar 3, 2020 10:57:46 AM	1 Mins 20 Secs
DOTS Live AV2		Mar 20, 2020 4:11:07 PM	Mar 20, 2020 4:18:43 PM	7 Mins 35 Secs
		Mar 3, 2020 10:56:22 AM	Mar 3, 2020 10:57:49 AM	1 Mins 27 Secs
DOTS Live AV3		Mar 20, 2020 4:12:01 PM	Mar 20, 2020 4:18:47 PM	6 Mins 46 Secs
		Mar 20, 2020 2:30:17 AM	Mar 20, 2020 4:58:38 PM	14 Hrs 28 Mins
		Mar 16, 2020 10:18:51 AM	Mar 16, 2020 10:20:15 AM	1 Mins 23 Secs
		Mar 3, 2020 10:56:26 AM	Mar 3, 2020 10:57:44 AM	1 Mins 17 Secs

Monitor-wise Outage Details

Monitor Name	Down Duration	Maintenance Duration	Availability (%)	Downtimes
DOTS Backup AV1	1 Mins 53 Secs	0 Mins 0 Secs	99.99	1
DOTS Backup AV2	1 Mins 42 Secs	0 Mins 0 Secs	99.99	1
DOTS Backup AV3	3 Mins 7 Secs	0 Mins 0 Secs	99.99	2
DOTS ECDC AV1	6 Mins 1 Secs	0 Mins 0 Secs	99.99	4
DOTS ECDC AV2	0 Mins 0 Secs	0 Mins 0 Secs	100	0
DOTS ECDC AV3	1 Mins 49 Secs	0 Mins 0 Secs	99.99	2
DOTS Live AV1	10 Mins 27 Secs	0 Mins 0 Secs	99.98	3
DOTS Live AV2	9 Mins 2 Secs	0 Mins 0 Secs	99.98	2
DOTS Live AV3	14 Hrs 38 Mins	0 Mins 0 Secs	98.03	4

Mean Time To Repair (MTTR)

The average time to repair a device or a system back to acceptable operating conditions. The term can also mean, the time spent to restore a machine to operating condition after failure. **This must be as low as possible.**

Mean Time Between Failures (MTBF)

The average time that a device or a system worked without failure. The term can also mean the length of time a user may reasonably expect a device or system to work before an incapacitating fault occurs. **This must be as high as possible.**