

# DOTS Phone Append 2

## ENHANCED MULTI-TEST CONTACT VALIDATION BUNDLE WITH LEAD SCORING

DOTS Phone Append 2<sup>SM</sup> by Service Objects is a real-time web service API that enables companies to append missing consumer and business phone numbers to contact data records.

Our proprietary database of over 800 million consumer, business and government phone listings yields industry-leading match rate accuracy of over 60%. DOTS Phone Append 2 also validates and standardizes submitted street addresses. With this service, companies ensure that their customer contact records are complete and always up to date.

INPUT	
Name	Service Objects
Address	27 E Cota Street
City	Santa Barbara
State	CA
Postal Code	93101



OUTPUT	
Phone Number	(805) 963-1700
Name	Service Objects
Address	27 E Cota St Ste 500
City	Santa Barbara
State	CA
Postal Code	93101-7602
IsResidential	False
Certainty	High
Line Type	Landline

Green Outputs = Appended Information

\*This example represents output rendered by a typical operation. Other operations and data points may be available.

[View our Website to View All Inputs/Outputs](#)

## FEATURES

- Proprietary data-set with over 800 million consumer, business and government listings
- Identifies line type on results found
- Match rate up to 60%
- Coverage for both US and Canada
- Response time approximately 500 milliseconds
- Returns matched name and validated address along with phone number
- Returns indicator for residential and business address types
- Appends either residential or business phone numbers in a composite operation
- Supports REST, SOAP, GET and POST requests over HTTP/S outputting in XML or JSON formats

## SAMPLE REQUEST URL

Here is an example of a URL passing data as parameters:

```
https://trial.serviceobjects.com/pa2/api.svc/CompositePhoneAppend?Name=Service+Objects+Inc.&Address=27+E+Cota+St&City=Santa+Barbara&State=CA&PostalCode=93101&isBusiness=true&LicenseKey=[YourKey]
```

## PRODUCT BENEFITS

- Maintains and enhances multiple customer contact points
- Validates data against current telecom data
- Saves time and money with improved customer service methods
- Maximizes profitability at call centers by appending phone numbers in real-time

## RECOMMENDED OPERATIONS

DOTS Phone Append 2 has three unique API operations:

- PhoneAppend
- BusinessPhoneAppend

## WHY SERVICE OBJECTS

- Most accurate data available
- 24/7 customer support
- 99.999% server uptime guarantee
- Simple pay-as-you-go pricing
- No long-term contracts
- Bank-grade security
- Open industry-standard programming interface
- Free API trial key or sample batch

## COMPATIBLE LANGUAGES

Service Objects offers sample code in many industry-leading programming languages to assist with integration. Developer Guides are also available online for each product.



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[www.serviceobjects.com](http://www.serviceobjects.com)

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