

Total Monitor Count: 9

DOTS AV - All Datacenters - Availability Summary Report

| | | 7 Secs 1 ge Duration Number of Outa | | iges | |
|------------------------------|---------------------------------|--|--|------|---------------|
| Monitor Availability Summary | | | Monitor Suspended Summary | | |
| Total Downtime | 0% OR 1 Mins 7 Secs | | Total Suspended Time | | 7 Hrs 33 Mins |
| Total Uptime | 100% OR 278 days 23 Hrs 59 Mins | | Total Suspended Time Percentage | | 0.11% |
| MTTR | 1 Mins 7 Secs | | Total Scheduled Maintenance | | 0 Mins 0 Secs |
| MTBF | 278 days 23 Hrs 59 Mins | | Total Scheduled Maintenance Percentage | | 0% |

Availability Percentage Trend



Downtime Report



Overall Outage Details

| Monitor Name | From Time | To Time | Duration |
|-----------------|-------------------------|-------------------------|---------------|
| DOTS Backup AV3 | Aug 8, 2018 12:27:26 PM | Aug 8, 2018 12:28:33 PM | 1 Mins 7 Secs |

Monitor-wise Outage Details

| Monitor Name | Down Duration | Maintenance Duration | Availability (%) | Downtimes |
|-----------------|---------------|----------------------|------------------|-----------|
| DOTS Backup AV1 | 0 Mins 0 Secs | 0 Mins 0 Secs | 100 | 0 |
| DOTS Backup AV2 | 0 Mins 0 Secs | 0 Mins 0 Secs | 100 | 0 |
| DOTS Backup AV3 | 1 Mins 7 Secs | 0 Mins 0 Secs | 100 | 1 |
| DOTS ECDC AV1 | 0 Mins 0 Secs | 0 Mins 0 Secs | 100 | 0 |
| DOTS ECDC AV2 | 0 Mins 0 Secs | 0 Mins 0 Secs | 100 | 0 |
| DOTS ECDC AV3 | 0 Mins 0 Secs | 0 Mins 0 Secs | 100 | 0 |
| DOTS Live AV1 | 0 Mins 0 Secs | 0 Mins 0 Secs | 100 | 0 |
| DOTS Live AV2 | 0 Mins 0 Secs | 0 Mins 0 Secs | 100 | 0 |
| DOTS Live AV3 | 0 Mins 0 Secs | 0 Mins 0 Secs | 100 | 0 |

Mean Time To Repair (MTTR)

The average time to repair a device or a system back to acceptable operating conditions. The term can also mean, the time spent to restore a machine to operating condition after failure. **This must be as low as possible**. Mean Time Between Failures (MTBF)

The average time that a device or a system worked without failure. The term can also mean the length of time a user may reasonably expect a device or system to work before an incapacitating fault occurs. **This must be as high as possible.**

This Availability Summary Report for Group DOTS AV - All Datacenters was created for the time August 1, 2018 12:00 AM PDT to September 1, 2018 12:00 AM PDT on September 1, 2018 5:01 AM PDT.