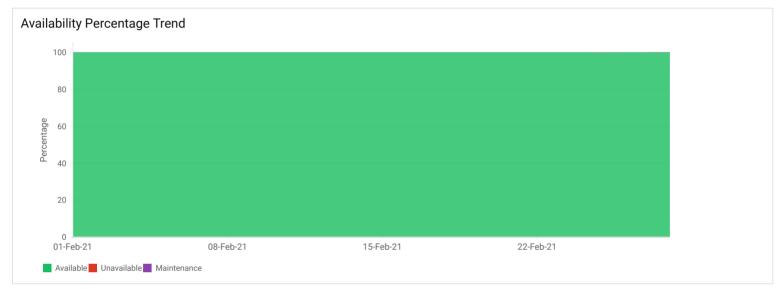
## ServiceObjects INSIGHT ON DEMAND

#### DOTS AV - All Datacenters - Availability Summary Report

#### Total Monitor Count: 9

99.99%	8 Mins 14 Secs	6
Availability	Total Outage Duration	Number of Outages

Monitor Availability Summary Monitor Suspended Summary **Total Downtime** 0.01% OR 8 Mins 14 Secs Total Suspended Time 3 Hrs 8 Mins **Total Uptime** 99.99% OR 251 days 23 Hrs 52 Mins Total Suspended Time Percentage 0.05% **Total Scheduled Maintenance** 0 Mins 0 Secs **MTTR** 1 Mins 22 Secs MTBF 41 days 23 Hrs 59 Mins Total Scheduled Maintenance Percentage 0%





### Overall Outage Details

Monitor Name	Status	From Time	To Time	Duration
DOTS Backup AV1	0	Feb 25, 2021 5:37:19 PM	Feb 25, 2021 5:39:19 PM	1 Mins 59 Secs
	0	Feb 25, 2021 5:19:27 PM	Feb 25, 2021 5:21:34 PM	2 Mins 6 Secs
DOTS Backup AV3	0	Feb 25, 2021 5:20:05 PM	Feb 25, 2021 5:22:09 PM	2 Mins 3 Secs
DOTS ECDC AV1	0	Feb 25, 2021 6:14:08 PM	Feb 25, 2021 6:15:04 PM	0 Mins 56 Secs
DOTS ECDC AV2	0	Feb 25, 2021 6:14:14 PM	Feb 25, 2021 6:14:52 PM	0 Mins 37 Secs
DOTS ECDC AV3	0	Feb 25, 2021 6:14:41 PM	Feb 25, 2021 6:15:12 PM	0 Mins 30 Secs

# Monitor-wise Outage Details

Monitor Name	Down Duration	Maintenance Duration	Availability (%)	Downtimes
DOTS Backup AV1	4 Mins 5 Secs	0 Mins 0 Secs	99.99	2
DOTS Backup AV2	0 Mins 0 Secs	0 Mins 0 Secs	100	0
DOTS Backup AV3	2 Mins 3 Secs	0 Mins 0 Secs	99.99	1
DOTS ECDC AV1	0 Mins 56 Secs	0 Mins 0 Secs	99.99	1
DOTS ECDC AV2	0 Mins 37 Secs	0 Mins 0 Secs	99.99	1
DOTS ECDC AV3	0 Mins 30 Secs	0 Mins 0 Secs	99.99	1
DOTS Live AV1	0 Mins 0 Secs	0 Mins 0 Secs	100	0
DOTS Live AV2	0 Mins 0 Secs	0 Mins 0 Secs	100	0
DOTS Live AV3	0 Mins 0 Secs	0 Mins 0 Secs	100	0

### Mean Time To Repair (MTTR)

The average time to repair a device or a system back to acceptable operating conditions. The term can also mean, the time spent to restore a machine to operating condition after failure. This must be as low as possible.

#### Mean Time Between Failures (MTBF)

The average time that a device or a system worked without failure. The term can also mean the length of time a user may reasonably expect a device or system to work before an incapacitating fault occurs. This must be as high as possible.

Availability Summary Report created for Group DOTS AV - All Datacenters on March 1, 2021 5:00 AM PST8PDT for the time period: February 1, 2021 12:00 AM PST8PDT to March 1, 2021 12:00 AM PST8PDT