

DOTS AV - All Datacenters - Availability Summary Report

Total Monitor Count: 9

| 100% | 10 Mins 51 Secs | 3 |
|--------------|-----------------------|-------------------|
| Availability | Total Outage Duration | Number of Outages |

Monitor Availability Summary

Total Downtime 0% OR 10 Mins 51 Secs

Total Uptime 100% OR 278 days 23 Hrs 49 Mins

MTTR 3 Mins 37 Secs

MTBF 92 days 23 Hrs 56 Mins

Monitor Suspended Summary

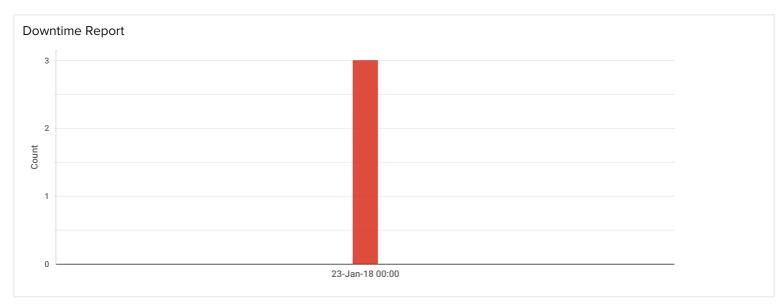
Total Suspended Time 2 days 0 Hrs 42 Mins

Total Suspended Time Percentage 0.73%

Total Scheduled Maintenance 0 Mins 0 Secs

Total Scheduled Maintenance Percentage 0%





Overall Outage Details

| Monitor Name | From Time | To Time | Duration |
|-----------------|-------------------------|-------------------------|----------------|
| DOTS Backup AV1 | Jan 23, 2018 2:06:32 AM | Jan 23, 2018 2:10:12 AM | 3 Mins 39 Secs |
| DOTS Backup AV2 | Jan 23, 2018 2:06:32 AM | Jan 23, 2018 2:10:11 AM | 3 Mins 38 Secs |
| DOTS Backup AV3 | Jan 23, 2018 2:06:51 AM | Jan 23, 2018 2:10:24 AM | 3 Mins 32 Secs |

Monitor-wise Outage Details

| Monitor Name | Down Duration | Maintenance Duration | Availability (%) | Downtimes |
|-----------------|----------------|----------------------|------------------|-----------|
| DOTS Backup AV1 | 3 Mins 39 Secs | 0 Mins 0 Secs | 99.99 | 1 |
| DOTS Backup AV2 | 3 Mins 38 Secs | 0 Mins 0 Secs | 99.99 | 1 |
| DOTS Backup AV3 | 3 Mins 32 Secs | 0 Mins 0 Secs | 99.99 | 1 |
| DOTS ECDC AV1 | 0 Mins 0 Secs | 0 Mins 0 Secs | 100 | 0 |
| DOTS ECDC AV2 | 0 Mins 0 Secs | 0 Mins 0 Secs | 100 | 0 |
| DOTS ECDC AV3 | 0 Mins 0 Secs | 0 Mins 0 Secs | 100 | 0 |
| DOTS Live AV1 | 0 Mins 0 Secs | 0 Mins 0 Secs | 100 | 0 |
| DOTS Live AV2 | 0 Mins 0 Secs | 0 Mins 0 Secs | 100 | 0 |
| DOTS Live AV3 | 0 Mins 0 Secs | 0 Mins 0 Secs | 100 | 0 |

Mean Time To Repair (MTTR)

The average time to repair a device or a system back to acceptable operating conditions. The term can also mean, the time spent to restore a machine to operating condition after failure. **This must be as low as possible.**

Mean Time Between Failures (MTBF)

The average time that a device or a system worked without failure. The term can also mean the length of time a user may reasonably expect a device or system to work before an incapacitating fault occurs. This must be as high as possible.

This Availability Summary Report for Group DOTS AV - All Datacenters was created for the time January 1, 2018 12:00 AM PST to February 1, 2018 12:00 AM PST on February 1, 2018 5:00 AM PST on February 1, 2018 12:00 AM PST on Februar