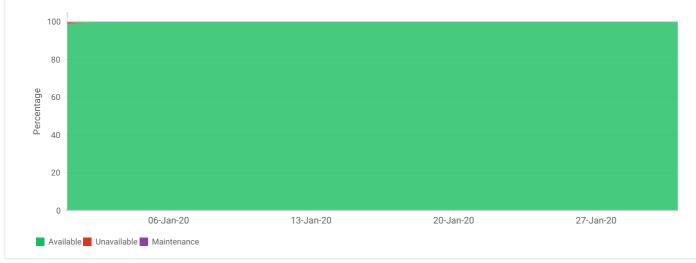


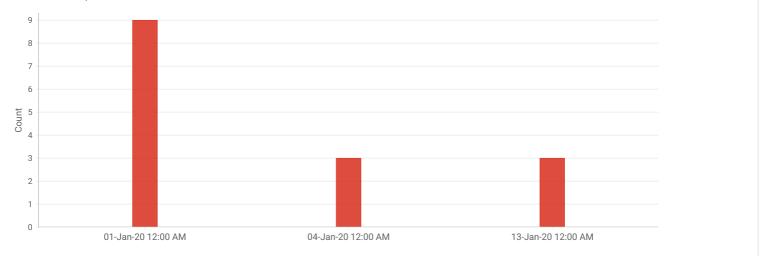
## DOTS AV - All Datacenters - Availability Summary Report

99.97% Availability			2 Hrs 11 Mins Total Outage Duration		15 Number of Outages	
Monitor Availability Summary			Monitor Suspended Summary			
Total Downtime	0.03% OR 2 Hrs 11 Mins		Total Suspended Time		14 Hrs 30 Mins	
Total Uptime	time 99.97% OR 278 days 21 Hrs 49 Mins		Total Suspended Time Percentage		0.22%	
MTTR	8 Mins 43 Secs		Total Scheduled Maintenance		0 Mins 0 Secs	
MTBF	18 days 14 Hrs 15 Mins		Total Scheduled Mainter	nance Percentage	0%	

# Availability Percentage Trend







#### Total Monitor Count: 9

### **Overall Outage Details**

Overall Outage Details				
Monitor Name	Status	From Time	To Time	Duration
DOTS Backup AV1	0	Jan 1, 2020 12:01:02 AM	Jan 1, 2020 12:16:56 AM	15 Mins 53 Secs
DOTS Backup AV2	0	Jan 1, 2020 12:00:51 AM	Jan 1, 2020 12:18:52 AM	18 Mins 0 Secs
DOTS Backup AV3	0	Jan 1, 2020 12:00:37 AM	Jan 1, 2020 12:18:41 AM	18 Mins 3 Secs
DOTS ECDC AV1	0	Jan 1, 2020 12:02:20 AM	Jan 1, 2020 12:13:57 AM	11 Mins 37 Secs
DOTS ECDC AV2	0	Jan 1, 2020 12:03:07 AM	Jan 1, 2020 12:16:49 AM	13 Mins 41 Secs
DOTS ECDC AV3	0	Jan 1, 2020 12:02:25 AM	Jan 1, 2020 12:16:19 AM	13 Mins 54 Secs
	0	Jan 13, 2020 11:44:54 AM	Jan 13, 2020 11:46:04 AM	1 Mins 10 Secs
DOTS Live AV1	0	Jan 4, 2020 11:27:28 PM	Jan 4, 2020 11:29:07 PM	1 Mins 39 Secs
	0	Jan 1, 2020 12:03:12 AM	Jan 1, 2020 12:12:33 AM	9 Mins 20 Secs
	0	Jan 13, 2020 11:44:54 AM	Jan 13, 2020 11:46:06 AM	1 Mins 11 Secs
DOTS Live AV2	0	Jan 4, 2020 11:28:10 PM	Jan 4, 2020 11:28:59 PM	0 Mins 49 Secs
	0	Jan 1, 2020 12:03:10 AM	Jan 1, 2020 12:13:37 AM	10 Mins 26 Secs
	0	Jan 13, 2020 11:44:26 AM	Jan 13, 2020 11:46:06 AM	1 Mins 39 Secs
DOTS Live AV3	0	Jan 4, 2020 11:27:29 PM	Jan 4, 2020 11:29:08 PM	1 Mins 39 Secs
	0	Jan 1, 2020 12:02:15 AM	Jan 1, 2020 12:14:00 AM	11 Mins 44 Secs

## Monitor-wise Outage Details

Monitor Name	Down Duration	Maintenance Duration	Availability (%)	Downtimes
DOTS Backup AV1	15 Mins 53 Secs	0 Mins 0 Secs	99.96	1
DOTS Backup AV2	18 Mins 0 Secs	0 Mins 0 Secs	99.96	1
DOTS Backup AV3	18 Mins 3 Secs	0 Mins 0 Secs	99.96	1
DOTS ECDC AV1	11 Mins 37 Secs	0 Mins 0 Secs	99.97	1
DOTS ECDC AV2	13 Mins 41 Secs	0 Mins 0 Secs	99.97	1
DOTS ECDC AV3	13 Mins 54 Secs	0 Mins 0 Secs	99.97	1
DOTS Live AV1	12 Mins 11 Secs	0 Mins 0 Secs	99.97	3
DOTS Live AV2	12 Mins 28 Secs	0 Mins 0 Secs	99.97	3
DOTS Live AV3	15 Mins 4 Secs	0 Mins 0 Secs	99.97	3

possible.	possible.
machine to operating condition after failure. This must be as low as	system to work before
operating conditions. The term can also mean, the time spent to restore a	can also mean the ler
The average time to repair a device or a system back to acceptable	The average time that
Mean Time To Repair (MTTR)	Mean Time Between I

## Failures (MTBF)

at a device or a system worked without failure. The term ength of time a user may reasonably expect a device or pre an incapacitating fault occurs. This must be as high as possible.

This Availability Summary Report for Group DOTS AV - All Datacenters was created for the time January 1, 2020 12:00 AM PST to February 1, 2020 12:00 AM PST on February 1, 2020 5:00 AM PST.