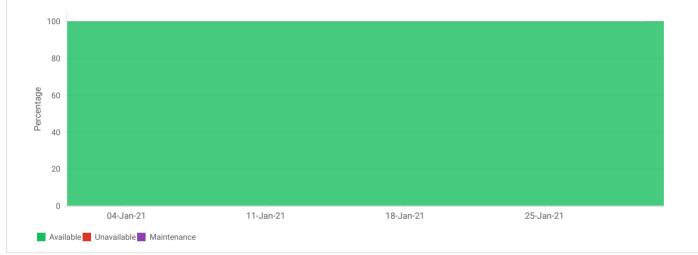
ServiceObjects

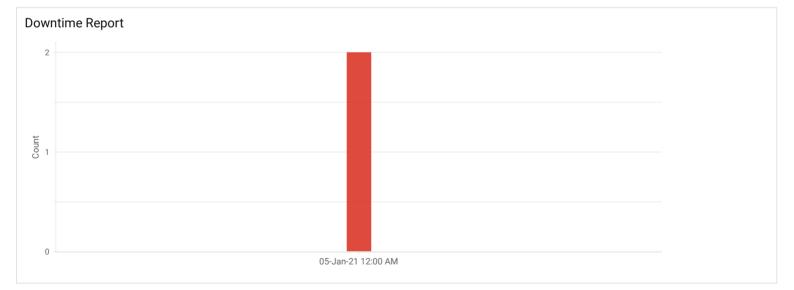
Total Monitor Count: 9

DOTS AV - All Datacenters - Availability Summary Report

99.99% Availability		1 Mins 35 Secs Total Outage Duration		2 Number of Outages	
Monitor Availability Summary			Monitor Suspended Summary		
Total Downtime	0.01% OR 1 Mins 35 Secs		Total Suspended Time		0 Mins 3 Secs
Total Uptime	99.99% OR 278 days 23 H	Irs 58 Mins	Total Suspended Time	Percentage	0.01%
MTTR	0 Mins 47 Secs		Total Scheduled Maint	enance	0 Mins 0 Secs
MTBF	139 days 11 Hrs 59 Mins		Total Scheduled Maint	enance Percentage	0%

Availability Percentage Trend





Overall Outage Details

Monitor Name	Status	From Time	To Time	Duration
DOTS Backup AV1	0	Jan 5, 2021 3:21:00 PM	Jan 5, 2021 3:21:50 PM	0 Mins 49 Secs
DOTS Backup AV3	0	Jan 5, 2021 3:21:55 PM	Jan 5, 2021 3:22:40 PM	0 Mins 45 Secs

Monitor-wise Outage Details

Monitor Name	Down Duration	Maintenance Duration	Availability (%)	Downtimes
DOTS Backup AV1	0 Mins 49 Secs	0 Mins 0 Secs	99.99	1
DOTS Backup AV2	0 Mins 0 Secs	0 Mins 0 Secs	100	0
DOTS Backup AV3	0 Mins 45 Secs	0 Mins 0 Secs	99.99	1
DOTS ECDC AV1	0 Mins 0 Secs	0 Mins 0 Secs	100	0
DOTS ECDC AV2	0 Mins 0 Secs	0 Mins 0 Secs	100	0
DOTS ECDC AV3	0 Mins 0 Secs	0 Mins 0 Secs	100	0
DOTS Live AV1	0 Mins 0 Secs	0 Mins 0 Secs	100	0
DOTS Live AV2	0 Mins 0 Secs	0 Mins 0 Secs	100	0
DOTS Live AV3	0 Mins 0 Secs	0 Mins 0 Secs	100	0

Mean Time To Repair (MTTR)

The average time to repair a device or a system back to acceptable operating conditions. The term can also mean, the time spent to restore a machine to operating condition after failure. **This must be as low as possible.**

Mean Time Between Failures (MTBF)

The average time that a device or a system worked without failure. The term can also mean the length of time a user may reasonably expect a device or system to work before an incapacitating fault occurs. **This must be as high as possible.**

Availability Summary Report created for Group DOTS AV - All Datacenters on February 1, 2021 5:00 AM PST8PDT for the time period: January 1, 2021 12:00 AM PST8PDT to February 1, 2021 12:00 AM PST8PDT.