

# DOTS AV - All Datacenters - Availability Summary Report

99.99%	32 Mins 9 Secs	9
Availability	Total Outage Duration	Number of Outages

Monitor Availability Summary

Total Downtime 0.01% (OR) 32 Mins 9 Secs

Total Uptime 99.99% (OR) 269 days 23 Hrs 28 Mins

MTTR 3 Mins 34 Secs

MTBF 29 days 23 Hrs 56 Mins

Monitor Suspended Summary

Total Suspended Time 3 Hrs 3 Mins

Total Suspended Time Percentage 0.05%

Total Scheduled Maintenance 0 Mins 0 Secs

Total Scheduled Maintenance Percentage 0%





# Overall Outage Details

Monitor Name	From Time	To Time	Duration
DOTS Backup AV1	Jun 30, 2017 3:11:39 AM	Jun 30, 2017 3:15:24 AM	3 Mins 45 Secs
	Jun 23, 2017 5:24:24 PM	Jun 23, 2017 5:30:33 PM	6 Mins 9 Secs
DOTS Backup AV2	Jun 30, 2017 3:11:24 AM	Jun 30, 2017 3:15:05 AM	3 Mins 41 Secs
	Jun 23, 2017 5:24:52 PM	Jun 23, 2017 5:30:35 PM	5 Mins 42 Secs
DOTS Backup AV3	Jun 30, 2017 3:11:45 AM	Jun 30, 2017 3:15:18 AM	3 Mins 32 Secs
	Jun 23, 2017 5:29:42 PM	Jun 23, 2017 5:33:42 PM	4 Mins 0 Secs
DOTS Live AV1	Jun 17, 2017 1:04:10 PM	Jun 17, 2017 1:06:31 PM	2 Mins 21 Secs
DOTS Live AV2	Jun 25, 2017 11:25:07 PM	Jun 25, 2017 11:26:49 PM	1 Mins 42 Secs
DOTS Live AV3	Jun 25, 2017 11:26:00 PM	Jun 25, 2017 11:27:13 PM	1 Mins 13 Secs

# Monitor-wise Outage Details

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Monitor Name	Down Duration	Maintenance Duration	Availability (%)	Downtimes
DOTS Backup AV1	9 Mins 54 Secs	0 Mins 0 Secs	99.98	2
DOTS Backup AV2	9 Mins 24 Secs	0 Mins 0 Secs	99.98	2
DOTS Backup AV3	7 Mins 32 Secs	0 Mins 0 Secs	99.98	2
DOTS ECDC AV1	0 Mins 0 Secs	0 Mins 0 Secs	100	0
DOTS ECDC AV2	0 Mins 0 Secs	0 Mins 0 Secs	100	0
DOTS ECDC AV3	0 Mins 0 Secs	0 Mins 0 Secs	100	0
DOTS Live AV1	2 Mins 21 Secs	0 Mins 0 Secs	99.99	1
DOTS Live AV2	1 Mins 42 Secs	0 Mins 0 Secs	100	1
DOTS Live AV3	1 Mins 13 Secs	0 Mins 0 Secs	100	1

## Mean Time To Repair (MTTR)

The average time to repair a device or a system back to acceptable operating conditions. The term can also mean, the time spent to restore a machine to operating condition after failure. **This must be as low as possible**.

## Mean Time Between Failures (MTBF)

The average time that a device or a system worked without failure. The term can also mean the length of time a user may reasonably expect a device or system to work before an incapacitating fault occurs. **This must be as high as possible.** 

This Availability Summary Report for group DOTS AV - All Datacenters was created for the time June 1, 2017 12:00 AM PDT to July 1, 2017 12:00 AM PDT on July 1, 2017 5:00 AM PDT