Service Objects - Availability Summary Report



Total	Mon	itor	Cou	nt: :	25

All DOTS Services - Availability Summary Report Total Monitor Count: 25						
99.99% Availability	1 Hrs 33 Mins Total Outage Duration	5 Number of Outages				
Monitor Availability Summary	Monitor Suspended Summary					
Total Downtime 0.01% OR 1 Hrs 33 Mins	Total Suspended Time	0 Mins 0 Secs				
Total Uptime 99.99% OR 774 days 22 Hrs 27 Mins	Total Suspended Time Percentage	0%				
MTTR 18 Mins 32 Secs	Total Scheduled Maintenance	0 Mins 0 Secs				
MTBF 154 days 23 Hrs 41 Mins	Total Scheduled Maintenance Percenta	ge 0%				

Availability Percentage Trend



Downtime Report



Overall Outage Details

Overall Outage Details					
Monitor Name	Status	From Time	To Time	Duration	
DOTS ECDC AV1	0	Dec 15, 2021 6:34:18 PM	Dec 15, 2021 6:43:05 PM	8 Mins 47 Secs	
DOTS ECDC AV2	0	Dec 15, 2021 6:47:29 PM	Dec 15, 2021 6:52:09 PM	4 Mins 39 Secs	
DOISECDC AV2	0	Dec 15, 2021 6:33:46 PM	Dec 15, 2021 6:42:47 PM	9 Mins 0 Secs	
DOTS ECDC AV3	0	Dec 15, 2021 6:33:50 PM	Dec 15, 2021 6:42:53 PM	9 Mins 2 Secs	
DOTS NCOA Live	0	Dec 17, 2021 12:31:48 AM	Dec 17, 2021 1:32:58 AM	1 Hrs 1 Mins	

Monitor-wise Outage Details

Monitor-wise Outage Details					
Monitor Name	Down Duration	Maintenance Duration	Availability (%)	Downtimes	Tags
DOTS Address Detective	0 Mins 0 Secs	0 Mins 0 Secs	100	0	
DOTS Address Detective International	0 Mins 0 Secs	0 Mins 0 Secs	100	0	
DOTS Address Geocode	0 Mins 0 Secs	0 Mins 0 Secs	100	0	
DOTS Address Geocode US	0 Mins 0 Secs	0 Mins 0 Secs	100	0	
DOTS Address Insight US	0 Mins 0 Secs	0 Mins 0 Secs	100	0	
DOTS Address Validation International	0 Mins 0 Secs	0 Mins 0 Secs	100	0	
DOTS Backup AV1	0 Mins 0 Secs	0 Mins 0 Secs	100	0	
DOTS Backup AV2	0 Mins 0 Secs	0 Mins 0 Secs	100	0	
DOTS Backup AV3	0 Mins 0 Secs	0 Mins 0 Secs	100	0	
DOTS BIN Validation	0 Mins 0 Secs	0 Mins 0 Secs	100	0	
DOTS Demographics Plus	0 Mins 0 Secs	0 Mins 0 Secs	100	0	
DOTS ECDC AV1	8 Mins 47 Secs	0 Mins 0 Secs	99.98	1	
DOTS ECDC AV2	13 Mins 40 Secs	0 Mins 0 Secs	99.97	2	
DOTS ECDC AV3	9 Mins 2 Secs	0 Mins 0 Secs	99.98	1	
DOTS ECDC Geophone	0 Mins 0 Secs	0 Mins 0 Secs	100	0	
DOTS Email Validation 3	0 Mins 0 Secs	0 Mins 0 Secs	100	0	
DOTS FastTax	0 Mins 0 Secs	0 Mins 0 Secs	100	0	
DOTS Lead Enhancement Plus	0 Mins 0 Secs	0 Mins 0 Secs	100	0	
DOTS Lead Validation International	0 Mins 0 Secs	0 Mins 0 Secs	100	0	
DOTS Lead Validation V3	0 Mins 0 Secs	0 Mins 0 Secs	100	0	
DOTS Name Validation 2	0 Mins 0 Secs	0 Mins 0 Secs	100	0	
DOTS NCOA Live	1 Hrs 1 Mins	0 Mins 0 Secs	99.86	1	
DOTS Phone Append 2	0 Mins 0 Secs	0 Mins 0 Secs	100	0	-
DOTS Phone Exchange 2	0 Mins 0 Secs	0 Mins 0 Secs	100	0	
DOTS Telephone Verification	0 Mins 0 Secs	0 Mins 0 Secs	100	0	

Mean Time To Repair (MTTR)

The average time to repair a device or a system back to acceptable operating conditions. The term can also mean, the time spent to restore a machine to operating condition after failure. This must be as low as possible.

Mean Time Between Failures (MTBF)

The average time that a device or a system worked without failure. The term can also mean the length of time a user may reasonably expect a device or system to work before an incapacitating fault occurs. **This must be as high as possible**.

Availability Summary Report created for Group All DOTS Services on January 18, 2022 12:11 PM PST8PDT for the time period: December 1, 2021 12:00 AM PST8PDT to January 1, 2022 12:00 AM PST8PDT.