

## DOTS AV - All Datacenters - Availability Summary Report

Total Monitor Count: 6

| 99.99%       | 23 Mins 41 Secs       | 8                 |  |
|--------------|-----------------------|-------------------|--|
| Availability | Total Outage Duration | Number of Outages |  |

| Monitor Availability Summary |                                   |  |  |  |
|------------------------------|-----------------------------------|--|--|--|
| Total Downtime               | 0.01% OR 23 Mins 41 Secs          |  |  |  |
| Total Uptime                 | 99.99% OR 185 days 23 Hrs 36 Mins |  |  |  |
| MTTR                         | 2 Mins 57 Secs                    |  |  |  |
| MTBF                         | 23 days 5 Hrs 57 Mins             |  |  |  |

Monitor Suspended Summary

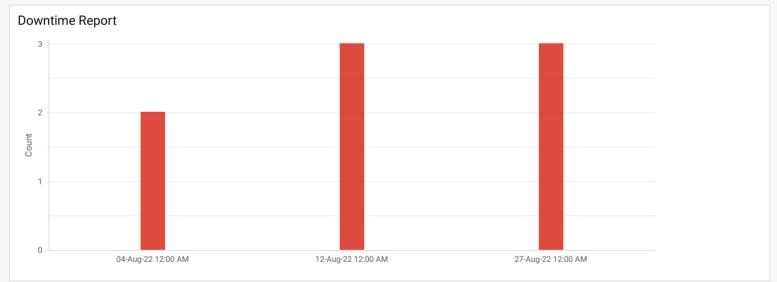
Total Suspended Time 9 Hrs 5 Mins

Total Suspended Time Percentage 0.2%

Total Scheduled Maintenance 0 Mins 0 Secs

Total Scheduled Maintenance Percentage 0%





## Overall Outage Details Monitor Name Status From Time To Time Duration 0 Aug 27, 2022 6:49:52 PM 4 Mins 48 Secs **DOTS Backup AV1** Aug 27, 2022 6:45:03 PM 0 **DOTS Backup AV2** Aug 27, 2022 6:44:37 PM Aug 27, 2022 6:49:59 PM 5 Mins 21 Secs Aug 27, 2022 6:44:35 PM Aug 27, 2022 6:50:19 PM 5 Mins 43 Secs **DOTS Backup AV3** Aug 12, 2022 2:46:59 PM Aug 12, 2022 2:48:05 PM 1 Mins 6 Secs **DOTS ECDC AV1** 1 Mins 20 Secs Aug 4, 2022 9:22:38 AM Aug 4, 2022 9:23:58 AM Aug 12, 2022 2:46:24 PM Aug 12, 2022 2:48:38 PM 2 Mins 14 Secs DOTS ECDC AV2 Aug 4, 2022 9:22:46 AM Aug 4, 2022 9:23:55 AM 1 Mins 9 Secs

Aug 12, 2022 2:47:07 PM

## Monitor-wise Outage Details

DOTS ECDC AV3

| Monitor Name    | Down Duration  | Maintenance Duration | Availability (%) | Downtimes | Tags |
|-----------------|----------------|----------------------|------------------|-----------|------|
| DOTS Backup AV1 | 4 Mins 48 Secs | 0 Mins 0 Secs        | 99.99            | 1         |      |
| DOTS Backup AV2 | 5 Mins 21 Secs | 0 Mins 0 Secs        | 99.99            | 1         |      |
| DOTS Backup AV3 | 5 Mins 43 Secs | 0 Mins 0 Secs        | 99.99            | 1         |      |
| DOTS ECDC AV1   | 2 Mins 27 Secs | 0 Mins 0 Secs        | 99.99            | 2         |      |
| DOTS ECDC AV2   | 3 Mins 23 Secs | 0 Mins 0 Secs        | 99.99            | 2         |      |
| DOTS ECDC AV3   | 1 Mins 56 Secs | 0 Mins 0 Secs        | 99.99            | 1         |      |

## Mean Time To Repair (MTTR)

The average time to repair a device or a system back to acceptable operating conditions. The term can also mean, the time spent to restore a machine to operating condition after failure. **This must be as low as possible.** 

0

Mean Time Between Failures (MTBF)

Aug 12, 2022 2:49:03 PM

1 Mins 56 Secs

The average time that a device or a system worked without failure. The term can also mean the length of time a user may reasonably expect a device or system to work before an incapacitating fault occurs. **This must be as high as possible.** 

Availability Summary Report created for Group DOTS AV - All Datacenters on September 1, 2022 5:00 AM PST8PDT for the time period: August 1, 2022 12:00 AM PST8PDT to September 1, 2022 12:00 AM PST8PDT.