Service Objects INSIGHT ON DEMAND

DOTS AV - All Datacenters - Availability Summary Report

Total Monitor Count: 6

| 100 | 0 Mins 0 Secs | 0 |
|--------------|-----------------------|-------------------|
| Availability | Total Outage Duration | Number of Outages |

| Monitor Availability Summary | | | | |
|------------------------------|-----------------------------|--|--|--|
| Total Downtime | 0% OR 0 Mins 0 Secs | | | |
| Total Uptime | 0% OR 186 days 0 Hrs 0 Mins | | | |
| MTTR | 0 Mins 0 Secs | | | |
| MTBF | 186 days 0 Hrs 0 Mins | | | |

Monitor Suspended Summary

Total Suspended Time 0 Mins 0 Secs

Total Suspended Time Percentage 0%

Total Scheduled Maintenance 0 Mins 0 Secs

Total Scheduled Maintenance Percentage 0%



Downtime Report

Hurray! There is no overall downtime for your DOTS AV - All Datacenters

Overall Outage Details

| Monitor Name | Status | From Time | To Time | Duration | Reason | Latest Comment | |
|-----------------------------|--------|-----------|---------|----------|--------|----------------|--|
| No outages for "Last Month" | | | | | | | |

Monitor-wise Outage Details

| Monitor Name | Down Duration | Maintenance Duration | Availability (%) | Downtimes | Tags |
|-----------------|---------------|----------------------|------------------|-----------|------|
| DOTS Backup AV1 | 0 Mins 0 Secs | 0 Mins 0 Secs | 100 | 0 | |
| DOTS Backup AV2 | 0 Mins 0 Secs | 0 Mins 0 Secs | 100 | 0 | |
| DOTS Backup AV3 | 0 Mins 0 Secs | 0 Mins 0 Secs | 100 | 0 | |
| DOTS ECDC AV1 | 0 Mins 0 Secs | 0 Mins 0 Secs | 100 | 0 | |
| DOTS ECDC AV2 | 0 Mins 0 Secs | 0 Mins 0 Secs | 100 | 0 | |
| DOTS ECDC AV3 | 0 Mins 0 Secs | 0 Mins 0 Secs | 100 | 0 | |

Mean Time To Repair (MTTR)

The average time to repair a device or a system back to acceptable operating conditions. The term can also mean, the time spent to restore a machine to operating condition after failure. **This must be as low as possible.**

Mean Time Between Failures (MTBF)

The average time that a device or a system worked without failure. The term can also mean the length of time a user may reasonably expect a device or system to work before an incapacitating fault occurs. **This must be as high as possible.**

Availability Summary Report created for Group DOTS AV - All Datacenters on June 1, 2023 5:00 AM PST8PDT for the time period: May 1, 2023 12:00 AM PST8PDT to June 1, 2023 12:00 AM PST8PDT.