

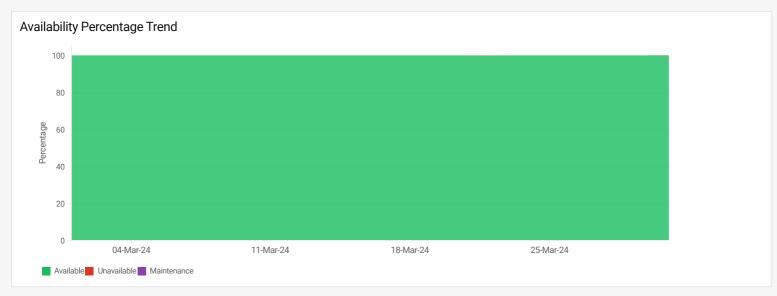
## DOTS AV - All Datacenters - Availability Summary Report

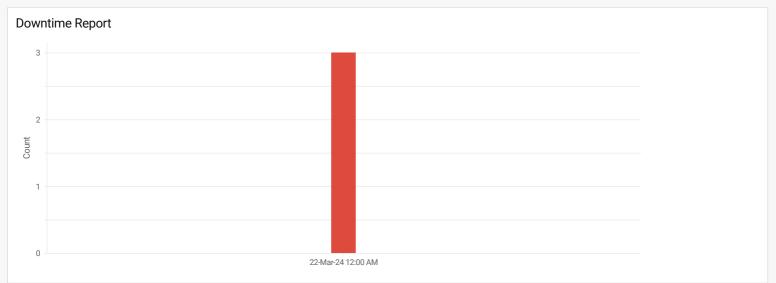
Total Monitor Count: 6

99.99%	8 Mins 6 Secs	3
Availability	Total Outage Duration	Number of Outages

Monitor Availability Summary Monitor Suspended Summary **Total Downtime** 0.01% OR 8 Mins 6 Secs Total Suspended Time 99.99% OR 157 days 10 Hrs 58 Mins Total Suspended Time Percentage **Total Uptime** Total Scheduled Maintenance MTTR 2 Mins 42 Secs MTBF 52 days 11 Hrs 39 Mins Total Scheduled Maintenance Percentage

28 days 6 Hrs 54 Mins 15.23% 0 Mins 0 Secs 0%





## Overall Outage Details

Monitor Name	Status	From Time	To Time	Duration	Reason	Latest Comment
DOTS ECDC AV1	0	Mar 22, 2024 1:39:08 PM	Mar 22, 2024 1:41:25 PM	2 Mins 16 Secs	A read timeout error was detected as it crossed 30 seconds. This might lead to errors in Content Check as the responses won't be received completely.	-
DOTS ECDC AV2	•	Mar 22, 2024 1:38:53 PM	Mar 22, 2024 1:41:28 PM	2 Mins 35 Secs	A read timeout error was detected as it crossed 30 seconds. This might lead to errors in Content Check as the responses won't be received completely.	-
DOTS ECDC AV3	0	Mar 22, 2024 1:39:36 PM	Mar 22, 2024 1:42:51 PM	3 Mins 14 Secs	A read timeout error was detected as it crossed 30 seconds. This might lead to errors in Content Check as the responses won't be received completely.	-

# Monitor-wise Outage Details

Monitor Name	Down Duration	Maintenance Duration	Availability (%)	Downtimes	Tags
DOTS Backup AV1	0 Mins 0 Secs	0 Mins 0 Secs	100	0	
DOTS Backup AV2	0 Mins 0 Secs	0 Mins 0 Secs	100	0	
DOTS Backup AV3	0 Mins 0 Secs	0 Mins 0 Secs	100	0	
DOTS ECDC AV1	2 Mins 16 Secs	0 Mins 0 Secs	99.99	1	
DOTS ECDC AV2	2 Mins 35 Secs	0 Mins 0 Secs	99.99	1	
DOTS ECDC AV3	3 Mins 14 Secs	0 Mins 0 Secs	99.99	1	

## Mean Time To Repair (MTTR)

The average time to repair a device or a system back to acceptable operating conditions. The term can also mean, the time spent to restore a machine to operating condition after failure. **This must be as low as possible.** 

## Mean Time Between Failures (MTBF)

The average time that a device or a system worked without failure. The term can also mean the length of time a user may reasonably expect a device or system to work before an incapacitating fault occurs. **This must be as high as possible.** 

Availability Summary Report created for Group DOTS AV - All Datacenters on April 1, 2024 5:00 AM PST8PDT for the time period: March 1, 2024 12:00 AM PST8PDT to April 1, 2024 12:00 AM PST8PDT.