ServiceObjects
INSIGHT ON DEMAND

DOTS AV - All Datacenters - Availability Summary Report

Total Monitor Count: 5

99.99%	6 Mins 39 Secs	3
Availability	Total Outage Duration	Number of Outages

Monitor Availability Summary

Total Downtime	0.01% OR 6 Mins 39 Secs
Total Uptime	99.99% OR 154 days 23 Hrs 53 Mins
MTTR	2 Mins 13 Secs
MTBF	51 days 15 Hrs 58 Mins

Monitor Suspended Summary

Total Suspended Time	0 Mins 0 Secs
Total Suspended Time Percentage	0%
Total Scheduled Maintenance	0 Mins 0 Secs
Total Scheduled Maintenance Percentage	0%

Availability Percentage Trend

Legend: ■ Available ■ Unavailable ■ Maintenance

Downtime Report

Overall Outage Details

Monitor Name	Status	From Time	To Time	Duration	Reason	Latest Comment
Address Validation 1 (MNWS)	⬇	Jan 30, 2025 5:44:43 PM	Jan 30, 2025 5:46:46 PM	2 Mins 3 Secs	Unable to connect to https://mnws...	-
Address Validation 2 (MNWS)	⬇	Jan 30, 2025 5:44:34 PM	Jan 30, 2025 5:46:47 PM	2 Mins 13 Secs	Unable to connect to https://mnws...	-
Address Validation 3 (MNWS)	⬇	Jan 30, 2025 5:44:24 PM	Jan 30, 2025 5:46:46 PM	2 Mins 22 Secs	Unable to connect to https://mnws...	-

Monitor-wise Outage Details

Monitor Name	Down Duration	Maintenance Duration	Availability (%)	Downtimes	Tags
Address Validation 1 (MNWS)	2 Mins 3 Secs	0 Mins 0 Secs	99.99	1	
Address Validation 1 (NJWS)	0 Mins 0 Secs	0 Mins 0 Secs	100	0	
Address Validation 2 (MNWS)	2 Mins 13 Secs	0 Mins 0 Secs	99.99	1	
Address Validation 3 (MNWS)	2 Mins 22 Secs	0 Mins 0 Secs	99.99	1	
Address Validation 3 (NJWS)	0 Mins 0 Secs	0 Mins 0 Secs	100	0	

Mean Time To Repair (MTTR)

The average time to repair a device or a system back to acceptable operating conditions. The term can also mean, the time spent to restore a machine to operating condition after failure. **This must be as low as possible.**

Mean Time Between Failures (MTBF)

The average time that a device or a system worked without failure. The term can also mean the length of time a user may reasonably expect a device or system to work before an incapacitating fault occurs. **This must be as high as possible.**

Availability Summary Report created for Group **DOTS AV - All Datacenters** on February 1, 2025 5:00 AM PST8PDT for the time period: **January 1, 2025 12:00 AM PST8PDT** to **February 1, 2025 12:00 AM PST8PDT** .

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